

**RELATED PRODUCTS**

**GAS & ELECTRIC RICE COOKERS**



ASK YOUR DEALER  
FOR DETAILS



BBQ  
&  
CHINESE  
COOKING



FROM THE COMPANY WITH SEVENTY YEARS OF CHINESE FOODSERVICE EXPERIENCE:



Food Service Equipment Co., Inc.  
72 Beadel Street BKLYN, NY 11222  
(718) 388-5650 fax (718)388-5860 townfood.com

**OWNER'S MANUAL**  
Automatic Electric Rice Warmer



- 56918 23 Quart/Woodgrain Body, 120 volts
- 56919 23 Quart/Stainless Steel Body, 120 volts
- 56920 23 Quart/Stainless Steel Body, 230 volts
- 56916-W 18 Quart/Woodgrain Body, 120 volts
- 56916-S 18 Quart/Stainless Steel Body, 120 volts

**NOTE:**

Completely read and understand these instructions prior to using this unit. Call our customer service department at (718)388-5650 or your dealer if you have any questions regarding its use.

**WARNING: THESE UNITS TO BE USED FOR FOOD WARMING ONLY! DO NOT USE TO COOK OR REHEAT FOOD.**



Food Service Equipment Co., Inc.  
72 Beadel Street BKLYN, NY 11222  
(718) 388-5650 fax (718)388-5860 townfood.com

## IMPORTANT SAFEGUARDS

When using this rice warmer, basic safety precautions should always be followed including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use knobs or handles.
3. To protect against electrical hazards do not immerse cord, plugs, or rice warmer with warmer in water or any other liquids. Only the lid and pot may be immersed.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from wall outlet when not in use or before cleaning. Allow to cool before putting on or taking off parts.
6. Do not operate this rice warmer with a damaged cord or plug or after it malfunctions, or has been damaged in any matter.
7. The use of any non factory supplied accessory attachments is not recommended and may cause damage.
8. Do not use outdoors.
9. Do not allow cord to hang in any way or touch hot surfaces.
10. Do not place on, near, or in heated appliances.
11. Do not attempt to move or drain unit when it contains any hot liquids.
12. Installation must comply with local or state codes, or in absence of such codes, BOCA codes.
13. Do not use this appliance for any other use not originally intended by the maker.
14. Do not use this rice warmer to boil foods with high acidity or alkalinity.
- 15. Do not use this unit on or neat combustible material**
- 16. SAVE THESE INSTRUCTIONS!**

### CAUTION

PLUG INTO POWER ONLY AFTER RICE PAN IS  
PLACED INTO UNIT.  
REMOVE PLUG BEFORE RICE PAN IS REMOVED.

© Town Food Service Equipment Co., Inc. All rights reserved.

## LIMITED WARRANTY

Town Food Service Equipment Co., Inc. ("Town") will repair this electric rice warmer free of charge in the U.S.A. in the event of manufacturing defect as follows:

Parts: New or comparable rebuilt parts in exchange for defective parts for six (6) months, starting on Town's invoice date.

Labor: Carry-in service for six (6) months after date of original purchase.

Service: Carry-in service can be obtained during the warranty period by bringing or shipping your electric rice warmer to Town.

This warranty does not cover postage, freight, or delivery for sending your unit to and from Town.

A purchase receipt or other proof of date of original consumer purchase is required before warranty service is rendered.

This warranty covers normal consumer use and does not cover damage which occurs in shipment or failure which results from alteration, accident, misuse, abuse, neglect, installation, improper maintenance or be used inconsistently with the purpose for which this unit was originally intended. If a problem develops with this unit during the warranty period, contact your Town dealer. If the problem is not satisfactorily resolved, please write to us.

---

### CUSTOMER'S RECORD

Model: 56918, 56919, 56916-W, 56916-S, 56920 \_\_\_\_\_

Dealer's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

**To get the best taste from your rice**

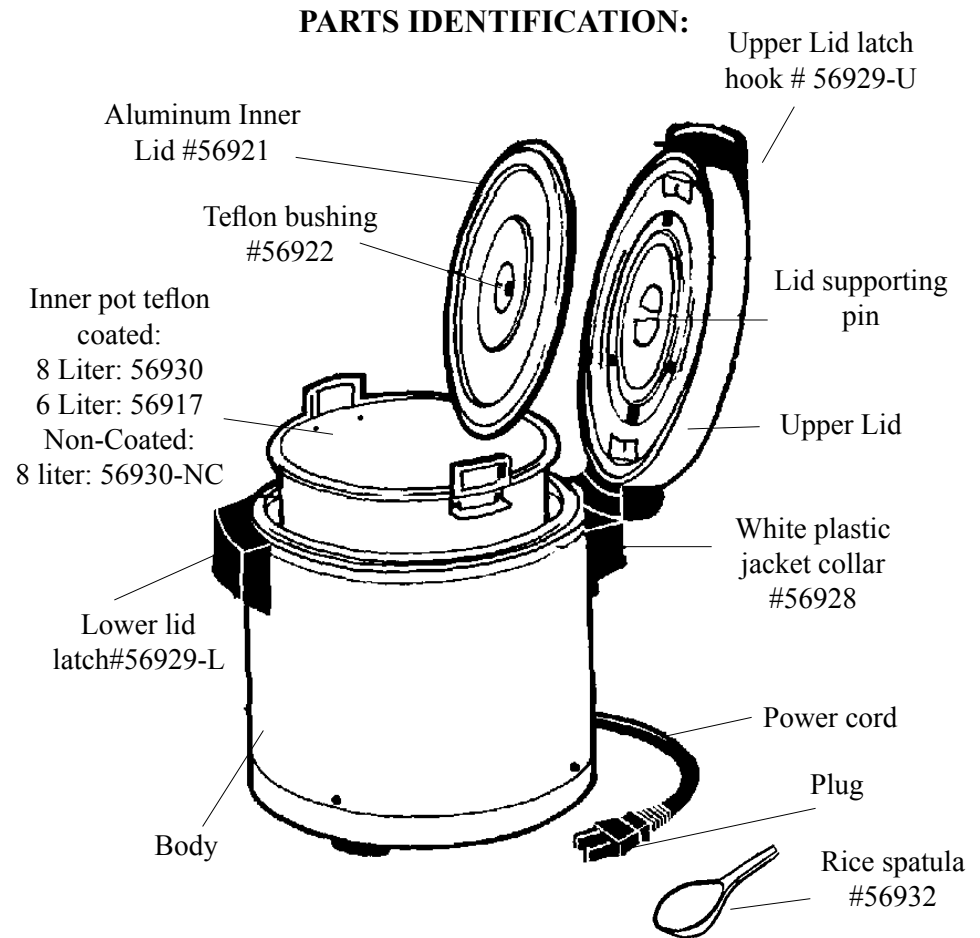
1. Do not use rice that was cooked and placed in the warmer more than 12 hours.
2. Never serve rice (or any food) that may have spoiled.
3. Clean the rice warmer if spoiled rice has been in the warmer.
4. Rice could turn yellow if the unit has overheated due to a malfunction. Do not attempt to use the unit again. Call our service department at (718)388-5650 and ask for rice warmer service. Do not return any unit without proper authorization.

**IF YOUR RICE WARMER REQUIRES SERVICE**

1. Have a copy of your invoice if under warranty
2. Call (718)388-5650. Request a Return Goods Authorization (RGA) number.

Carefully pack and send it prepaid, adequately insured and in the original carton if possible. Enclose a letter describing the problem. Mark the RGA number on the outside of the carton.

Welcome to your new automatic electric rice warmer. Using rice warming techniques developed in the orient and a blend of Eastern and Western technology, we are proud to offer the latest and best supported electric rice warmer of its type available today. Each rice warmer carton has been inspected carefully and includes the following components:



<b>SPECIFICATIONS</b>			
Models	56918, 56919	56916-W/S	56920
power supply	120V AC	120V AC	230V AC
watts	100	100	84
amps	.83	.83	.38
capacity	8 Liters	6 Liters	8 Liters
weight	14 lbs	13 lbs	14 lbs

## OPERATION INSTRUCTIONS

1. Be sure the inner pan and lid have been sanitized. They are to be clean and dry before use.
2. Place the pan in the warmer body being careful to properly position handles to fit into provided recesses in cover. Check the fit; the cover should close easily.

If the cover is not closing easily, do not force it. Check to see why it does not close easily.

### NOTE:

**Be careful not to dent the bottom of the pan; it is critical the pan be in complete contact with the element if the rice is to be properly warmed.**

3. Allow your rice warmer to preheat prior to use. Use only a grounded wall outlet when plugging in your rice warmer.
4. Pilot lamp will light as soon as the unit is plugged in.
5. With the rice warmer at its holding temperature, fill the unit with hot, freshly cooked rice using the provided scoop. Be careful with the hot rice.
6. Remember this is a warmer only! Only put in already cooked rice that you wish to keep hot. Do not fill with cold rice.
7. Do not attempt to hold rice in the warmer for more than 12 hours
8. This warmer will not reheat cold rice, soup, water, or cold foods.
9. Do not unplug while the warmer is in use.  
NEVER PULL CORD.

## CLEANING INSTRUCTIONS

1. Be sure unit is unplugged before cleaning
2. Do not immerse or soak warmer in water or a cleaner.
3. Soak inner pan and inner lid only to loosen rice that adheres to these surfaces. Do not use abrasives on rice pan interior as this could scratch the teflon coating. Do not allow outside pan to become greasy or dirty.
4. Do not immerse body; wipe with damp cloth.
5. Do not use abrasive cleaners that will damage unit.
6. Clean unit after every use.

## RICE WARMING TIPS

**To prevent bad tasting rice, Do not...**

1. add fresh rice on top of old rice that has been in the warmer for more than ten hours.
2. put cold or reheated rice in the warmer.
3. leave the cover open or not firmly latched.
4. leave rice in the warmer for more than 12 hours.
5. leave implements in the warmer with the rice.
6. use the warmer if power is intermittent causing the rice to cool.